

City of Branson Fire & Rescue

2013 Performance Report

"When You're Finished Changing, You're Finished." Benjamin Franklin

FIRE & RESCUE SERVICES

ADMINISTRATION

Plan, Direct, Lead & Oversee the Activities and Operations of the Fire Department

OPERATIONS

Fire Suppression
Rescue/Extrication
Medical Response
Hazardous Materials
Fire-Rescue Training

TECHNICAL SERVICES

Fire & Life Safety Education
Fire Code Enforcement
Fire Investigations

EMERGENCY MANAGEMENT

Disaster Preparedness
Outdoor Warning Sirens
BransonALERTS
Community Emergency Response Team (CERT)

100 YEARS OF DEDICATED SERVICE

It is my pleasure to present the City of Branson Fire & Rescue 2013 Performance Report. This document will share a historic and modern look as September of 2013 started our 100th year of dedicated service to the residents and visitors of Branson.

100 years has provided a lot of change in the fire department, especially in terms of industry safety standards. Fire trucks are now fully enclosed as fire fighters no longer ride on the tail board. Our bunker gear has evolved from long slicker coats and 3/4 rubber boots to gear constructed with state of the art materials designed to protect the firefighters from extreme heat conditions. Breathing air apparatus makes the "leather lunged

smoke eaters" a thing of the past. Fire reporting has evolved from ol' hand written notes to complete documentation that helps show or prove the need for current deployed resources and new needs that will help keep the fire department modern and keep up with changing trends in the fire service.

You will also see examples of that reporting as we have just completed our first year of using the computer program "FireHouse" software, documenting all of our reports, inventory and fire-rescue incident trends.

One thing that has not changed is the dedication and commitment of our firefighters who willingly serve and protect our residents and visitors of the

Branson community. They do this with a high regard for professionalism and safety as we focus on a mission of "Everyone Goes Home" at the end of a shift.

Firefighters also strive to meet the changing dynamics of the fire service. They no longer respond only to fire incidents but are now trained, equipped, and called upon in a very diverse occupation responding to auto/extrication, medical, hazardous materials, man-made and natural disaster incidents.

Your Branson Firefighters will honor the past, protect the present, plan and prepare for the future.

*Ted Martin,
Fire Chief*

NEW CENTENNIAL CHALLENGE COIN

The Fire Department issued a new Challenge Coin honoring the Centennial anniversary. Challenge Coins first originated with military pilots in World War I and this tradition continues today in the military, the fire service and

other team-driven organizations. The Challenge coin proves team membership and identity, improves morale, and recognizes achievements of the firefighters. Ask your firefighter how to initiate a Coin Challenge!



MISSION STATEMENT

Our mission is to provide high quality, cost effective fire-rescue operations, risk reduction services and emergency preparedness to the Branson Community guided by principles of teamwork and professionalism.

VISION STATEMENT

Our vision is to obtain an ISO 3 Classification



A-Shift Station 2 operates an elevated master stream from Truck 2 assisting with fire extinguishment at a mutual aid fire in Taney County.



NEW RECORDS MANAGEMENT SOFTWARE FOR THE FD

The fire department completed its first full year of using Firehouse Records Management Software. This new program is designed to seamlessly record every detail of an emergency fire-rescue incident from the initial call to the final report.

Firehouse also provides the fire department with the

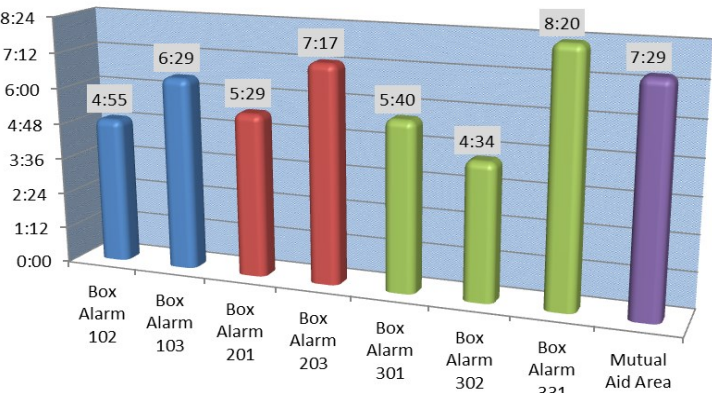
opportunity to essentially "go paperless." All records (except financial) are stored in this software program including training records, inventory, and shift scheduling for personnel.

Fire-rescue incident reporting starts as soon as someone calls 9-1-1. The dispatch center integrates the incident into Firehouse and all records

of the incident are documented from response times of all the responding apparatus, information of the people / property served, fire losses and saves and the list goes on.

This program will provide data to assist the FD to improve in all areas of operations. One key focus for this year is to track trends on response times

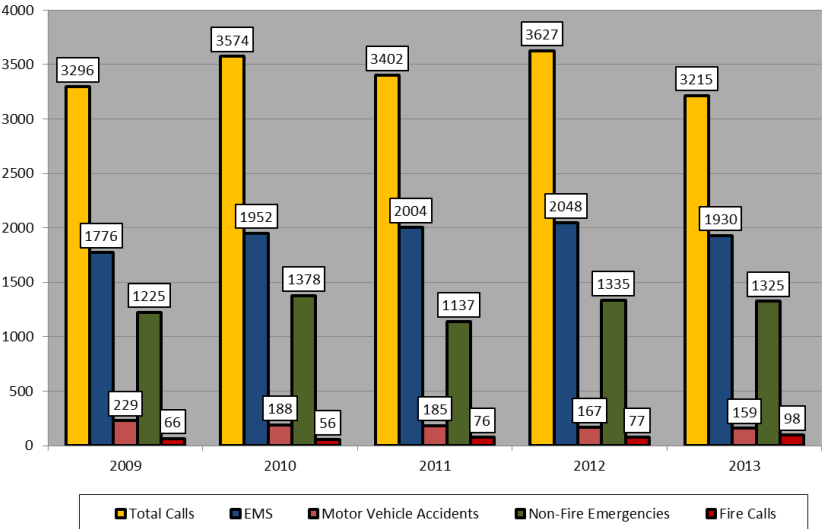
Overall Average Response Time (Emergency)



EMERGENCY DIAL 9-1-1

Our goal is to respond to emergency incidents in five minutes or less. In 2012 we maintained an average response time of 5.33 minutes. We are committed to improving this statistic in 2014!

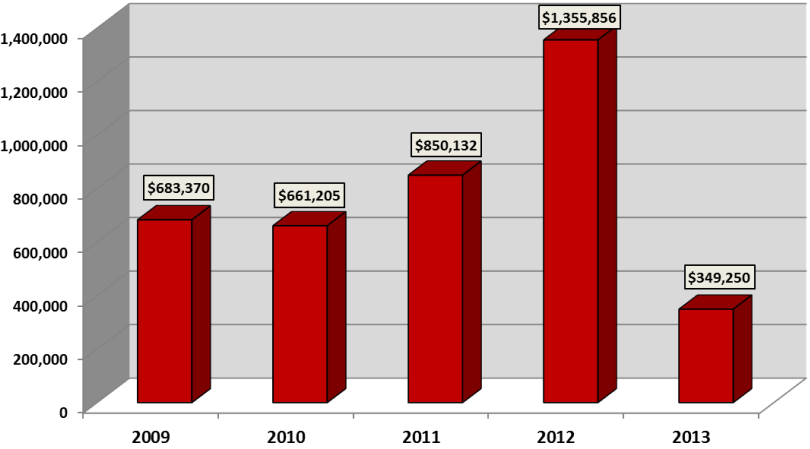
Branson Fire & Rescue Alarm Response - 2009 to 2013



TOP 10 FIRES IN 2013: Estimated Property Loss / Save

Construction Type / Property	Property Loss	Property Saved
Single Family Residence	\$ 199,000	\$ 97,000
Passenger Vehicle	\$ 30,000	\$ 0
Mercantile (Coffelt Country)	\$ 25,000	\$ 35,000
Heavy Equipment	\$ 21,500	\$ 115,000
Single Family Residence	\$ 11,500	\$ 424,250
Hospital (Cox Commercial Kitchen Equip)	\$ 10,000	\$ 3,000
Passenger Vehicle	\$ 8,500	\$ 0
Single Family Residence	\$ 6,000	\$ 364,000
Passenger Vehicle	\$ 6,000	\$ 1,000
Multi-Family Dwelling (Preserve Apts.)	\$ 4,600	\$1,895,400
Total Loss / Save	\$ 322,100	\$2,934,6500

Loss in Dollars - 2009-2013



A NEW LOOK IN 2013!

A capital improvement project provided funding for new Extrication Equipment including gas and battery powered cutters, spreaders, and combination units. Firefighters also sport a new Uniform look with dark navy duty shirts and pants.



Celebrating 100 Years of Providing Excellent Fire-Rescue Services to the Branson Community

FIRE OPERATIONS

The statistics shown in this report show the commitment to our community in providing excellent fire-rescue services. We are excited that one full year has been completed using the FireHouse records management system. This program is documenting what we have accomplished and shows areas we can improve on.

We were thankful this past year to receive grant funding to purchase new ventilation fans, air monitoring equipment, and rapid intervention crew equipment. We also received a new thermal imaging camera donated by Draeger.

TRAINING FOR EXCELLENCE

Fire-Rescue Training is an integral part of the Operations Division. Each year our firefighters focus on quality training to meet the dynamic service needs of the Branson Community.

In 2013 the firefighters accumulated 8,903 hours of training for an average of 308 hours each. National standards require 240 hours annually.

Six (6) firefighters completed a rescue academy focusing on Trench, Confined Space, School Bus, and Rope Rescue. Fifteen (15) firefighters attended leadership development training.

Congrats to Battalion Chief Mike Novak for earning an Associates Degree and to Engineer Darryll Hembree for earning an Emergency Medical Technician license.



TECHNICAL SERVICES

547 New Construction Inspections
328 Plan Reviews
273 Fire & Life Safety Inspections

Operational Permits

Tents 41
Open Burning 05
Blasting 01
Fireworks Sales 06
Fireworks Displays 05
Indoor Pyrotechnics 08
Tank Set / Removal 17

All-Hazards Risk Reduction
Public Education Programs
9,174 Adult Contacts
7,337 Children Contacts



110 Crosby Street, Branson, MO. 65616 (417) 243-2790

EMERGENCY Dial 9-1-1 www.bransonmo.gov/fire